

# **HP 5000 MAINTENANCE KIT INSTRUCTIONS**

## **\*\*\*\*\* WARNING \*\*\*\*\***

**Turn the printer off, unplug it. And allow it to sit for 30 minutes before performing user maintenance procedures**

The following parts are included in this maintenance kit

1	RG5-3528	Fusing Assembly	1	RB2-1820	Tray 1 Pickup Roller
1	RG5-3579	Transfer Roller	1	RF5-2435/RG9-1485	Tray 2 Separation Pad
1	RF5-2400/3439	Tray 1 Separation Pad	1	RB2-1821	Tray 2 Pickup Roller

### **Fuser Installation**

- 1 Remove the paper tray and toner cartridge from the printer.
- 2 Turn the printer around so that the rear is facing you
- 3 Open the rear door and remove it by slightly bending it in the middle so that its left and right hinges are freed from the printer's frame
- 4 If the duplex unit is not installed, remove the left and right duplexer covers from the rear of the printer by firmly pulling up and outward on the bottom of each
- 5 Unfasten the two captive screws at the left and right side of the fuser
- 6 Grab the fuser by the green levers and lift it slightly upwards while pulling the fuser out toward the rear of the printer.
- 7 Install replacement fuser in reverse fashion

### **Transfer Roller Replacement**

- 1 Turn the printer around so the front is facing you.
- 2 Open the top cover and locate the transfer roller. Lift the small green handle on the right side of the registration assembly.
- 3 Remove the two self tapping screws from the left and right side of the transfer guide. Lift and remove the transfer guide from the printer..
- 4 Using the blue cleaning brush located on the underside of the top cover, lift up the gear at the right side of the transfer roller until it snaps free of its clip Remove the transfer roller from the printer.
- 5 Install replacement fuser in reverse fashion.

### **Tray 1 Pickup Roller and Separation Pad Replacement**

- 1 Open the top cover and lift the green center handle on the registration assembly to locate the pickup roller
- 2 Pinch the clip on the inner right side of the pick up roller and slide it to the right.
- 3 Open the front cover and separate the paper guide tray from the inside of the front cover. Fully lower the front cover and remove it from the printer by sliding it to the right.
- 4 Fully lower the paper guide tray and remove it from the printer.
- 5 Locate the separation pad and reach through the top of the printer and push down on the pad. While pushing down, place a flathead screwdriver underneath the pad and gently pry the pad away from printer.
- 6 Install new separation pad, paper guide tray and front cover.
- 7 Install the new Tray 1 pickup roller onto the shaft until it locks into place, then push the right side roller clip tight up against.

### **Tray 2 Separation Roller Replacement**

- 1 Turn the printer onto its left side
- 2 Locate the feed roller on the underside of the printer and pinch the clip to lift the top white plastic roller upward.
- 3 Install the new feed roller onto the shaft and lower the top white plastic roller until it snaps in to place.
- 4 Return the printer to the upright position

### **Tray 2 Separation Roller Replacement**

- 1 Remove all paper from the paper tray
- 2 Using a flathead screwdriver, gently pry the separation pad from the front of the paper tray.
- 3 Snap the new separation pad into place with the two arrows pointing toward the front of the paper tray.

### **Resetting the Maintenance Counter**

- 1 Hold down the Item- and Value- Keys while turning the printer on.
- 2 Wait until *reset maintenance count* displays and then release both keys